

TOWNSHIP OF CUMRU

BERKS COUNTY, PENNSYLVANIA
1775 WELSH ROAD
MOHNTON, PA. 19540

WWW.CUMRUTOWNSHIP.ORG

POLICY ON SEWER CREDIT FOR METERED RESIDENTIAL SEWER ACCOUNTS

Note: This policy does not apply to apartment building complexes or other commercial accounts.

- 1) The sewer account must be in good standing. Bill payments must be up to date, with no amounts in penalty or collections. A credit request for a sewer account not in good standing will not be considered.
- 2) An application form, completely filled out and signed by the property owner, with proof of repair (item (3) below) and interim payment (item (4) below), must be received in the Township office by the close of business on the due date of the disputed sewer bill.
- 3) Proof of repair consists of an invoice from a plumber with a Pennsylvania Home Improvement Contractor's registration number. Receipts for "do it yourself" supplies do not constitute proof of repair.
- 4) Interim payment consists of the following: two (2) times the average of the previous eight (8) quarterly bills prior to the disputed sewer bill.
- 5) Cumru Township may take up to 45 days to investigate an application for sewer credit. Access to the property may be needed to investigate the application. The applicant will be notified of the result.
- 6) No sewer credit is given for leaks involving common household fixtures, such as faucets, hoses, toilets, etc. The home owner is expected to maintain the fixtures of his/her home.
- 7) No sewer credit is given for irrigation, pools, lawn watering or other outside uses as they are deemed to be discretionary on the part of the home owner.
- 8) No sewer credit is given for water loss due to theft, vandalism, or construction damage.
- 9) No sewer credit is given for homes under construction or renovation.
- 10) No sewer credit is given after the property owner is made aware of the leak and he or she does not take immediate steps to prevent further water loss.



- 11) No sewer credit is given for unoccupied or vacant properties.
- 12) No sewer credit is given for claims of sewer bills lost, stolen, or not received.
- 13) No sewer credit is given if the water meter was tampered with in any way.
- 14) The frequency of sewer credit is limited to once every rolling 24 month period per account, regardless of ownership changes.
- 15) Sewer credit will only be considered for a stand-alone account; a “splitter” account does not qualify for sewer credit.
- 16) If the application is approved, the formula for determining a credit amount is: the disputed amount minus the interim amount paid (see item (4) above).
- 17) If the application is not approved, or if the Township determines that an adjustment other than that established by the formula in item (4) above is applicable, the property owner will be billed for the difference between the interim amount and the final amount.

**ADOPTED BY THE CUMRU TOWNSHIP BOARD OF
COMMISSIONERS, JULY 15, 2014.**